

ATTENDANCE POLICY

Some of you may already be aware of Rocky Mountain Fastpitch Academy's attendance policy. It is on our website but for those of you who are new or have not visited the site please be aware of the following attendance policy guidelines.

If you are scheduled for a lesson you are required to give at least a 4 hour notice if you are unable to attend your lesson. If notice is not given at least 4 hours in advance you will still be charged for the lesson.

If you are late for a lesson please understand that the schedule is already set and you will still have to pay for the full amount of time that you were scheduled for. So for example if you are schedule for a 45 minute lesson and you come late and only get 30 minutes you still have to pay for the 45 minute lesson.

I do understand that emergency's happen and in some cases the lesson fee will be waved depending on the situation but please understand that these policies are in effect so that everyone is being respectful of the instructors time as well as all students who are on the schedule. The schedule right now is very full and so to accommodate everyone as well as new students I appreciate your attention to giving notice when you are not able to make your scheduled lesson.

Thank you so much for your continued patronage and if you have any questions or concerns regarding these policies please feel free to ask.

Sincerely,

April Pelham

Rocky Mountain Fastpitch Academy